

Telecom Expense Management



Communication costs form a substantial portion of an organisation's expenses – from employees' mobile phone accounts to money spent with carriers and service providers. More often than not, businesses are unaware of the full extent of these costs and are unable to allocate them to appropriate cost centres. The need to streamline operations – either for competitive or budgetary purposes – places additional pressure on CIOs to contain and account for their spend. Organisations are continually searching for ways of cutting back without adversely affecting productivity or inhibiting business agility.

Dimension Data's telecom expense management solution, Xigo Enterprise, saves time, improves efficiency and optimises your communications spend by managing all your fixed and mobile network services. Xigo Enterprise captures your billing, inventory and usage data in a single platform, allowing you to see easily how you can optimise your network expenses.

xigo|enterprise

Features and functions

Optimise all your fixed-line, mobile and global communication costs

Xigo Enterprise is a cloud-based, unified platform that allows you to manage the complexity of your fixed and mobile voice communication and data expenses in one place. If you use multiple vendors, thousands of devices, and have services dispersed around the globe, this solution will save you time and money, while helping you manage your network and bandwidth strategically.

Xigo Enterprise **captures** your **billing, inventory** and **usage data** in a **single platform**, allowing you to **see easily** how you can **optimise** your network **expenses**.

Key features:

- Simplified **multi-vendor and multi-service** communications management to optimise all fixed-line and mobile costs.
- Supports the **procure-to-pay telecom lifecycle** including inventory, ordering, invoice management, billing, invoice validation, cost allocation, payment and all related workflows.
- **Visibility** and centralised repository of all information enable better decision-making ability.
- Automation of previously manual tasks and processes **saves money and time**.
- Management and enforcement of corporate expense policies drives **governance**.
- **Management of service providers** driven through rate audits, contract negotiations and dispute management.
- Fast implementation time, automated processes and actionable savings reports result in **immediate commercial benefits**.
- On-demand support of a cloud-based software solution: **scalable, immune from obsolescence, low initial cost**.

Xigo Enterprise Platform Modules

Invoice Data Management	Data capture from any vendor and all media types
Invoice Validation	Validate the contents of each invoice using configurable rule sets, allowing management by exception
Contract & Rate Audits	Systematic audit of contract compliance by comparing contract rates versus billed rates
Cost Allocation	Map invoice charges to the cost allocation hierarchy defined by each client
Dispute Management	Identification of saving opportunities and tools to track dispute status
Inventory Management	An inventory of accounts, points of service of lines as billed by services providers
Reporting & Data Analysis	An extensive array of standard reports, ad hoc reporting tools and business intelligence tool integration
Payment & Reports	Interface with downstream accounting systems to process payments

Advantages of Xigo Enterprise:

- **Enable informed decisions** on cost management by gaining visibility of the full picture of your organisation's telecommunications liability.
- **Reduce telecom expenses** by proactively capturing, disputing and eliminating incorrect invoice charges.
- **Enforce contract compliance** and reduce or eliminate off-contract purchasing of telecom assets.
- **Enforce expense management policies** by tracking data purchases and downloads
- **Reduce operational costs** by streamlining invoice processing and accounts payable processes; eliminate redundant tasks and effort.
- **Use on-demand and scheduled reporting** to provide visibility and accountability; accesses data analysis tools to identify savings, optimisation opportunities and areas for strategic sourcing.
- **Reduce abuse and fraud and pinpoint wastage and inefficiencies** to gain considerable reductions in communication costs.
- **Develop more cost-effective procurement strategies** by understanding the extent and distribution of your communication spend.
- **Streamline IT operations and reduce IT costs** by using a 100% web-based application, no capital investment needed.