

## Dimension Data Environmental Policy Statement

In this era of global climate change and diminishing natural resources, Dimension Data is committed to responsible environmental stewardship and sustainable business practices. As a global IT solutions and services company, we recognize that our operations have an impact on the environment. In the interest of our stakeholders, which include our employees, clients, strategic partners and suppliers, we are firmly committed to minimizing this impact. We plan to do this by continuously improving our own business practices and developing, promoting and implementing IT solutions and services that assist in preventing pollution.

### SCOPE

Our commitment to continual improvement extends across the entirety of the business. This includes -

- **Our business operations.**  
Within the administrative and operational areas of our business, we demonstrate our commitment to continuous environmental improvement through the deployment of Environmental Management Systems (EMS). Where appropriate we are obtaining ISO14001 certification which we currently hold in the United Kingdom, Australia and the Czech Republic. We will continue to deploy Environmental Management Systems (EMS) across additional geographies demonstrating our ongoing commitment to measuring and monitoring our environmental footprint, reducing our energy consumption, travel-related carbon emissions, paper and consumables' usage and waste. In addition, we are continually seeking to improve the lifespan of products by reusing and recycling them wherever possible.
- **Our clients and client services.**  
Through the services we provide, we seek to promote energy efficient and environmentally sustainable options appropriate for our clients. We aim to consider not only their energy consumption, but the impact of the entire lifecycle of any hardware involved - from manufacture to final disposal - wherever possible. We will work with our clients, manufacturers and partners to foster life-cycle and environmental thinking so that environmental impacts are minimized during operation and on disposal.
- **Our partners and suppliers.**  
The degree of environmental responsibility demonstrated by our existing and potential manufacturers and suppliers will increasingly play a part in our procurement decisions. Our regional businesses are increasingly adopting Environmental Procurement Policies as part of their procurement strategies. The Group is also a member of the Green Grid, a consortium of IT companies which has a mandate to work together to find ways to enhance energy-efficiency in data centres and business computing systems.
- **Our employees.**  
Our people are integral to our environmental practices and we continue to develop communications and programmes to engage with our employees about how they can help the company and themselves to be more aware of the environmental impact in their everyday lives.

### OBJECTIVES

As a group, we are committed to the following objectives and to continuous improvement by

#### **Environmental Legislation and Regulation**

- Complying with all legal and other requirements within our business operations and service provision.

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### Operations and Business Practices

- Measuring, monitoring and reducing the carbon and environmental impacts of our business.
- Continually identifying and monitoring environmental issues that may arise from our businesses and services, and resolving these promptly and effectively.

### Community and Employees

- Fostering environmental awareness among our employees, and ensuring they are an integral part of the Group's sustainability initiatives.

### Communications

- Undertaking regular evaluations of our sustainability initiatives and reporting internally and publicly on our progress in reducing our impact.

### TARGET

In 2010, Dimension Data announced a global target to reduce its air travel emissions intensity per full-time employee by 10% by 2012, based on 2007 figures. Further emissions reduction targets are currently under review.

### ENVIRONMENTAL GOVERNANCE AND ACCOUNTABILITIES

Dimension Data is actively committed to responsible environmental stewardship and sustainable business practices. In order to maintain our Carbon Management Strategy and develop robust Environmental Management Systems, we have appointed our Group Marketing Executive to lead our programme. Our Group Marketing Executive reports directly to the Group CEO.

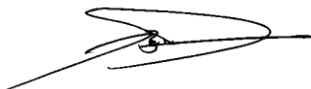
Further accountabilities are as follows:

- Dimension Data Group CEO, Board Representatives and Group Executive: Regular review of progress against Programme Charter.
- Dimension Data Compliance and Risk Group (including Group Head of Risk and Group CIO): Ensuring environmental compliance, and monitoring and managing the Group's strategies to minimize environmental risk. As required, this group will also appoint an environmental auditor.

Our environmental policy is reviewed and approved annually.

Signed:

Date: 13 January, 2011



**Brett Dawson**

**Global CEO - Dimension Data**