

Exchange Deployment Planning Services



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Cost reduction and improved efficiency remain firmly on the corporate agenda as organisations enter the 'new economy'. As a result, IT departments are tasked with finding ways in which to deliver greater levels of efficiency; lower total cost of ownership (TCO); increase security while enabling greater levels of employee productivity and connectivity – with fewer resources.

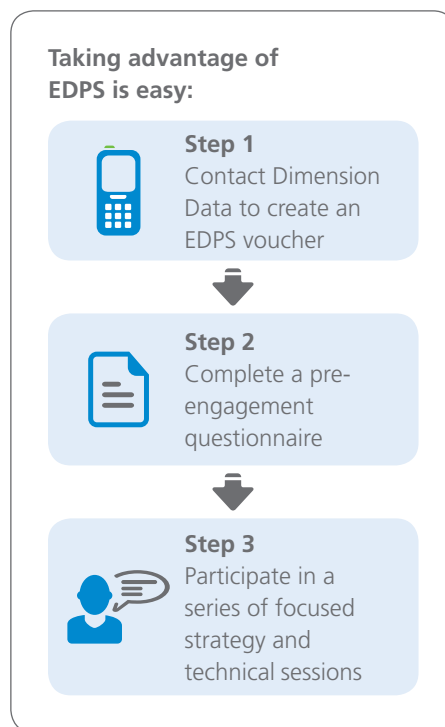
Messaging systems such as e-mail and instant messaging are the most pervasive applications across any organisation and a natural place to extract efficiency. But rapidly expanding data volumes; growth in the virtual workforce; the explosion of devices and applications and the increasing TCO of each mailbox make this harder than it could be. Legacy messaging platforms are not designed to effectively address the challenges.

A structured approach to your Microsoft Exchange deployment

Dimension Data's Exchange Deployment Planning Services (EDPS) are designed to help guide your organisation through the initial deployment planning stages of a Microsoft Exchange implementation. Through a structured approach, our consultants will review new Microsoft® Exchange product features, share best practices, analyse organisational requirements, and provide you with customised planning assistance for the deployment of Microsoft Exchange Server within your environment.

EDPS is available as a benefit to organisations with Microsoft Software Assurance from a Volume Licensing agreement. Use EDPS to accelerate your Exchange deployment programme activities while reducing the cost of the project.

Dimension Data offers EDPS engagements between 1 to 15 days based on your software assurance benefits and your number of eligible entitlement days.



Following the EDPS engagement, you will be in a position to move ahead with your deployment plan with confidence, based on a post engagement summary that outlines our consultants' recommendations. This customised Exchange deployment roadmap addresses the specific business and technical considerations identified during the engagement.

Clear and supported deployment strategy

EDPS provides you with a collaborative consulting engagement based on best practices from Microsoft. EDPS engagements are highly customisable and activities are based on your needs as assessed by our consultant.

Due to the customisation available, the activities included in each engagement type vary, and depending on the engagement length, and the activities selected by the consultant based on your organisation's needs, these may include:

- A series of interactive technical sessions covering Exchange architecture, design and deployment
- Instructor-led Exchange labs which you can select from a wide range of scenarios
- A series of requirements gathering workshops and interviews with individuals within your organisation
- A high-level vision/scope document
- Capturing of key requirements and major components of the existing environment
- A scope of work defined based on your desired engagement type (1, 3, 5, 10 or 15 days)
- A professional consultation on how to plan and prepare for a successful Exchange deployment
- A high-level deployment plan tailored to meet your unique needs and answers to 'why' and 'how' to deploy
- A high-level conceptual design to enhance deployment planning activities
- A concise description of how deployment will drive business value via the core capabilities provided by Exchange Server built-in protection, anywhere access, and operational efficiency

Dimension Data will provide the highest levels of technical expertise, hands-on skills, and strategic problem-solving. We offer a broad range of planning tools and services that help optimise the effectiveness of deployment, lower the cost and complexity, and pave the way for well-executed Exchange deployments.

EDPS engagement offerings

A Dimension Data consultant will work with you to customise the following engagement activities, based on best practices from Microsoft to address your organisations specific needs around Exchange deployment planning.

Use EDPS to **accelerate** your Exchange **deployment** programme activities **while reducing the cost** of the project.

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1-day engagement	<ul style="list-style-type: none"> • High-level Exchange overview • Q&A session • Engagement summary and recommendations 	Recommended for smaller organisations with less complex Exchange environments
3-day engagement	<ul style="list-style-type: none"> • High-level deployment planning • Exchange technical presentations • Design and planning sessions • Engagement summary and recommendations 	
5-day engagement	<ul style="list-style-type: none"> • Based on the 3 day engagement • Includes instructor led labs • Engagement summary and recommendations • High-level design diagram and deployment plan 	
10/15-day engagement	<ul style="list-style-type: none"> • Extensive deployment planning for larger organisations or organisations with complex deployment planning scenarios • In-depth technical presentations covering architecture, planning and deployment • Custom deployment planning activities • Engagement summary and recommendations • High-level design diagram and deployment plan 	Suitable for larger organisations or more complex Exchange environments

Why Dimension Data

Dimension Data is a specialist IT services and solution provider that helps clients plan, build, support and manage their IT infrastructures.

Our partnership with Microsoft spans more than 10 years in many countries around the world. We have specialisations in advanced infrastructure, security, data management, licensing, mobility, information worker, network infrastructure, custom development, smart client development and web development.

Through our close partnership with Microsoft, Dimension Data has developed and maintained advanced competencies in Microsoft software – from the basic building blocks of Windows operating system to the design of high-end management solutions, tools and services.



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