

It's the SMART choice

IT Supply Chain Services



When it comes to acquiring and managing an IT infrastructure, both procurement and IT departments within global organisations are looking to achieve alignment with corporate best practices, a common corporate governance strategy, the ability to leverage global buying power, and economies of scale.

Achievement of these goals calls for a well-organised process that provides a window of visibility into the IT procurement process – from order placement through to delivery and invoicing.

Dimension Data's IT Supply Chain Services provides clients with efficiency, control, risk management and visibility through each step of the IT procurement process: Quote, Procure, Source, Ship, Clear, Deliver, and Invoice.

Why Supply Chain Services is the SMART choice

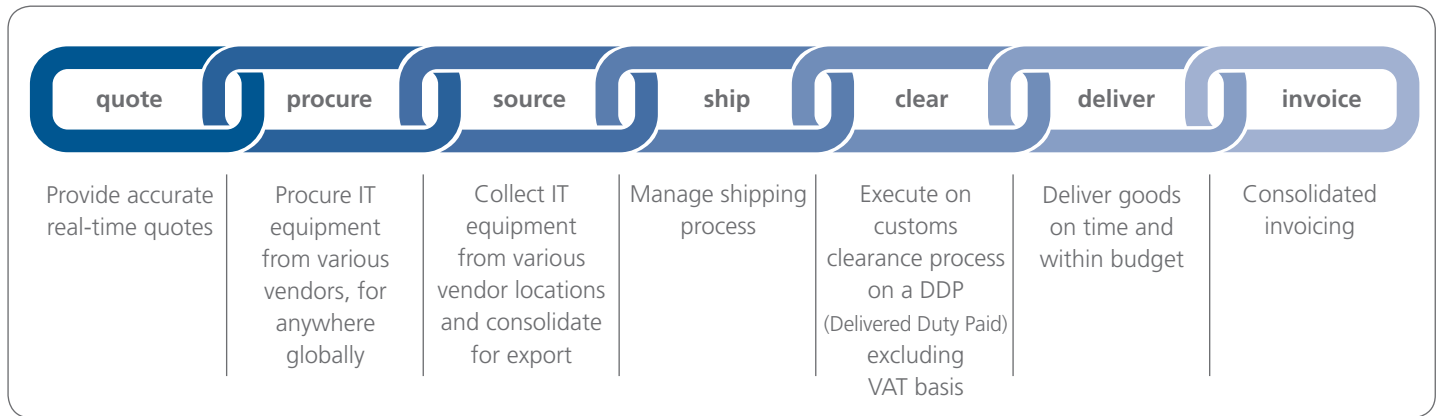
Dimension Data's goal is to provide a specialised in-sourced Supply Chain Service and solution in the most cost effective manner and to enable clients to make multinational and cross-border business transactions.

- S** Single point of contact and accountability
- M** Monitoring and tracking
- A** Advice, expertise and experience
- R** Relationships – with IT vendors and carriers
- T** Technology expertise – The business issues we address

The business issues we address

- Would you like a single point of accountability for all IT procurement and logistics needs?
- Do you have insight into the total cost sourcing for your IT products and services?
- Are you looking to manage the risk inherent in cross-border shipping, including customs clearance and the payment and reclamation of VATs, duties and other taxes?
- Do you need visibility and management at every step of the procurement process from quote to invoice?
- Are you looking to increase efficiency and streamline your procurement process through automation and systems integration?

Our focus areas



About IT Supply Chain Services

- Central procurement and logistics for ICT Equipment
- Shipped equipment to over 140 countries
- Logistics management – expediting or delaying shipments based on client needs
- Provides a single point of contact, as well as order management and

coordination through every step of the supply chain process

- Team consists of specialists in: global procurement, logistics management, working capital management and co-ordination
- Over 580 users of our Track and Trace System “TRACK”
- Accurate and up to date information via TRACK

- Strategic alliances with freight forwarders and courier companies (UTI, DHL and FedEx), enabling us to minimise cost and optimise delivery

Awards and Achievements

- Logistics Achiever Award – 2003 (Platinum Award)
- Cisco Global Commerce Specialisation Certification

Global shipping and delivery – our carrier partners

We have partnered with DHL, UTi and FedEx for global shipment and delivery to ensure your products are delivered to the right place, at the right time and for the right price.

UTi is an international, non-asset based supply chain services and solutions company that was established in 1976. UTi’s services include air, ocean and road freight forwarding, customs brokerage, contract logistics, local distribution and supply chain consulting. UTi enables end-to-end supply chain competitive advantage for its clients through an experienced employee compliment in excess of 20,000 people across a global network of freight forwarding and contract logistics centres in 63 countries, and global network

partnerships in an additional 81 countries. One of UTi’s core values is long-term relationships and it has proudly been associated with Dimension Data since 1987 and has been our global logistics partner for more than nine years.

DHL is the global market leader of the international express and logistics industry, specialising in providing innovative and customised solutions from a single source. DHL offers expertise in express, air and ocean freight, overland transport and logistics solutions, combined with worldwide coverage and an in-depth understanding of local markets. DHL’s international network links more than 220 countries and territories worldwide. With over 35 years of experience, we count on them to provide fast and reliable services that exceed our clients’ expectations every day.

FedEX provides customers and businesses worldwide with a broad portfolio of transportation, e-commerce and business services. FedEX offers integrated business applications through operating companies competing collectively and managed collaboratively, under the respected FedEX brand. Consistently ranked among the world’s most admired and trusted employers, FedEX inspires its more than 275,000 employees and is positively focused on safety, the highest ethical and professional standards and the needs of their customers and communities.