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**Leading Industry Analyst Firm recognises Dimension Data. Dimension Data positioned in the Challengers Quadrant for Managed and Professional Network Services, Worldwide**

*Recognition Based on Completeness of Vision and Ability to Execute*

**LONDON, UK – 25 August, 2008** – Dimension Data, a \$3.8 billion leading IT solutions and services provider, today announced it has been positioned by Gartner, Inc., in the Challengers Quadrant of the *Magic Quadrant for Managed and Professional Network Service Providers, Worldwide*<sup>1</sup> report.

According to the report, “Gartner's Magic Quadrant for Worldwide Managed and Professional Network Service (MPNS) vendors is a guide for midsize and large companies to identify and evaluate vendors that deliver IT services in support of connectivity and communications infrastructure such as WAN edge devices, IP telephony hardware and software.”

Dimension Data CEO, Brett Dawson said, “We are delighted to be recognised by Gartner for our completeness of vision and ability to execute. In my opinion, our placement in the Challengers Quadrant by Gartner is confirmation of Dimension Data's proven track record in providing high-quality, cost-effective network services to our clients around the globe.”

Dawson continued, “In the current macro-economic climate CIOs and IT directors are focused on leveraging their existing investments and gaining greater effectiveness from their infrastructures. This is also true of their investment in IT services. We are seeing an increased interest from our client base in adopting new sourcing strategies for supporting and managing IT infrastructure.”

Dimension Data supports and manages more than \$12.5 billion of networking equipment on a 24x7x365 basis around the globe. Its five Global Service Centres in Australia, North America, Asia, Europe and Africa receive 900,000 service requests from some 10,000 clients each year. This means Dimension resolves in excess of 2,500 incidents every day.

Dimension Data delivers a consistent service experience across all geographies. On the ground the Group provides clients with local support in 17 languages.

“Delivering best in class network services is core to Dimension Data’s heritage and value proposition. We believe being placed in the 2008 Magic Quadrant for Managed and Professional Network Service Providers, Worldwide is a landmark that underscores our focus and continued investment in our Group’s networking and services businesses and substantiates that we’re on the right path to deliver an outstanding client experience,” Dawson concluded.

#### **1) About the Gartner Magic Quadrant**

This Magic Quadrant for Managed and Professional Network Service Providers, Worldwide 2008 was published on 22 August 2008 and authored by Eric Goodness, Christine Tenneson, Ted Chamberlin, Daniel O’Connell, Scott Morrison and To Chee Eng. The Gartner Magic Quadrant is copyrighted August 2008 by Gartner, Inc., and is reused with permission. The Magic Quadrant is a graphical representation of a marketplace at and for a specific time period. It depicts Gartner’s analysis of how certain vendors measure against criteria for that marketplace, as defined by Gartner. Gartner does not endorse any vendor, product or service depicted in the Magic Quadrant, and does not advise technology users to select only those vendors placed in the “Leaders” quadrant. The Magic Quadrant is intended solely as a research tool, and is not meant to be a specific guide to action. Gartner disclaims all warranties, express or implied, with respect to this research, including any warranties of merchantability or fitness for a particular purpose.

#### **About Dimension Data**

Dimension Data (LSE:DDT), a specialist IT services and solutions provider, helps clients plan, build, support and manage their network and IT infrastructures. Dimension Data applies its expertise in networking, security, operating environments, storage and contact center technologies and its unique skills in consulting, integration and managed services to create customised client services. [www.dimensiondata.com](http://www.dimensiondata.com)

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