



## IPAD CONNECTOR INTEGRATING CISCO IP TELEPHONY WITH MICROSOFT® ACTIVE DIRECTORY



Has deploying IP telephony added management complexity rather than reducing it? Are you looking for ways to reduce the time to access network resources – including telephony? Does having telephone user information managed in different places mean you have inconsistent directory information? When someone leaves the organisation do you consistently disable access to everything – including telephony?

Organisations that relate to these issues will benefit from the automation and optimisation of their processes. Labour intensive manual processes leave room for error and take longer to complete; limiting IT staff productivity and unnecessarily adding to IT ownership costs.

IPAD Connector provides an Identity Management solution for Cisco Unified Communications Manager. The solution simplifies the deployment and management of Cisco Unified Communications Manager by:

- ▲ Providing a single point of user administration ensuring consistent user information
- ▲ Managing additions, changes and deletions
- ▲ Providing logging of changes to these environments
- ▲ Allowing mapping of data fields and data transformation between the two systems
- ▲ Scaling to connect additional directories for a complete identity management system

Dimension Data has significant experience integrating Microsoft and Cisco environments. IPAD Connector leverages the identity infrastructure of Microsoft® Active Directory to consistently manage the Cisco Unified Communications Manager environment without requiring changes to either system.

Dimension Data has been a leader in the Identity Management space for many years, with solutions around directory infrastructure, directory integration, provisioning, and self-service.

### Dimension Data Key Facts:

- ▲ Founded in 1983 with revenues of US\$ 4.5bn in 2008
- ▲ 1,100 Microsoft certifications and 450 MCSEs
- ▲ Dimension Data is a Microsoft Gold-certified partner in 23 countries
- ▲ Dimension Data is one of Cisco's largest global partners
- ▲ Dimension Data has deployed IPAD Connector for many clients around the world
- ▲ Dimension Data is a provider of unified communications integration services to both Microsoft and Cisco

**Microsoft®**  
**GOLD CERTIFIED**  
*Partner*

## IPAD Connector Options

The IPAD Connector solution can be optionally used to automate provisioning and management of voice mailboxes for Cisco Unity and Unity Connection. An IPAD add-on also provides the means to track and automatically allocate phone extensions based on a user's office location.

### Supported Platforms

- ▲ Cisco CallManager v4.2, Cisco Unified Communications Manager v5.0 and later
- ▲ Cisco Unity v5.x and later
- ▲ Cisco Unity Connection v2.1 and later
- ▲ Microsoft® Active Directory Windows 2003 and later

### Key Features

- ▲ Doesn't require Microsoft® Active Directory schema changes
- ▲ Doesn't require modifications to Cisco Unified Communications Manager, Cisco Unity or Cisco Unity Connection
- ▲ Supports all Cisco Unified Communications Manager user attributes
- ▲ Supports mapping transformation of user attributes between systems
- ▲ Can be extended to support additional user directories and applications

## Why Dimension Data

The accolades Dimension Data has received from partners, clients and industry bodies are the strongest possible endorsement of our skills and expertise in the area of unified communications. These awards bear testament to our extraordinary people, proven methodologies and organisation-wide focus on crafting solutions that have tangible business benefits for our clients.

### Most recent accolades include:

- ▲ Microsoft Gold Partner of The Year, Active Directory® and Identity Management Solutions for our IPAD Connector (2008)
- ▲ Microsoft Global Partner of the Year for Exchange Migration and Deployment (2008)
- ▲ Cisco's largest IP telephony deployment partner globally, with more than 1,200 000 IP handsets deployed to date
- ▲ The first integrator to deploy a client solution that integrates Cisco Unified CallManager and Microsoft® Live Communications Server for a client in Australia, for Microsoft Corporation at their European Executive Briefing Centre in Belgium and for Cisco at Microsoft's Partner Solutions Centre in Redmond, USA
- ▲ Cisco Mobility Solutions Partner of the Year (Europe, Italy)
- ▲ Cisco IP Communications Partner of the Year (Germany, Spain)
- ▲ Cisco Unified Communications National Partner of the Year (North America)