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**DIMENSION DATA NAMED MOST VALUABLE PARTNER BY GENESYS**

*Company recognised for financial performance and investment in customer experience; Dimension Data Australia honoured with MVP in APAC*

**London – 3 November 2015** – [Dimension Data](#), the global ICT solutions and services provider, was named Most Valuable Partner 2015 by [Genesys](#), the market leader in omnichannel customer experience (CX) and contact centre solutions in the cloud and on-premise. Dimension Data Australia received the MVP award for Asia-Pacific.

During an awards ceremony at Genesys' industry-leading customer and partner event [G-Force 2015](#), Dimension Data was recognised for its financial performance, year-over-year growth, and attainment of Genesys certifications beyond the partner tier requirements. Dimension Data is helping companies engage effortlessly with their customers, across all touchpoints, channels and interactions, to deliver consistent and exceptional customer experience.

Rob Allman, Dimension Data's Group GM, Communications Business Unit said: "We're proud to be recognised for our skills and expertise across the globe and in APAC, and our ability to deliver world-class solutions to our clients. Dimension Data and Genesys boast a 20-year relationship. To be voted most valued partner among its ecosystem of more than 500 partners demonstrates our ability to innovate and collaborate with the world's leading technology players."

David York, Senior Vice President of Global Partners and Channels at Genesys, said: "Genesys is pleased to recognise Dimension Data for delivering global coverage and capabilities that help companies take customer experience to the next level. As a Genesys Gold Partner, Dimension Data is a leader in delivering great CX solutions that leverage the power of the [Genesys Customer Experience Platform](#)." Dimension Data represents the elite in our partner community and sets the standard for our inaugural Global MVP award."

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## **About Dimension Data**

Founded in 1983, Dimension Data plc is an ICT services and solutions provider that uses its technology expertise, global service delivery capability, and entrepreneurial spirit to accelerate the business ambitions of its clients. Dimension Data is a member of the NTT Group. [www.dimensiondata.com](http://www.dimensiondata.com).