



# Planet

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We believe in using technology not only for economic benefit, but also for environmental and social benefit. We're committed to leaving the world better than we found it.

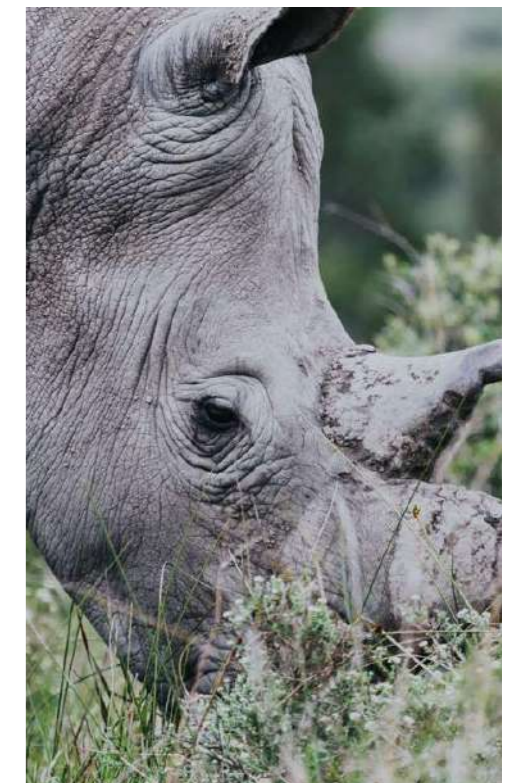


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*We believe in using technology not only for economic benefit,  
but also for environmental and social benefit.*

We're committed to leaving the world better than we found it. We do this by leveraging the power of technology to minimise our environmental impact and that of our clients, as well as protecting endangered animals.



This year we've continued on our journey to use technology to protect endangered species in Africa by **expanding our Connected Conservation programme** to new reserves in Zambia, Kenya, and Mozambique. The programme now protects both elephants and rhino from the ravages of poaching.

Last year **we were gold certified under the Ecovadis programme** – which recognises supplier sustainability – with Dimension Data being rated in the top 5% of organisations rated.

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# Connected Conservation

*In 2015, we saw the opportunity to use technology to protect the rhino from widespread poaching.*

Through our Connected Conservation programme we continue to harness the power of technology to protect endangered species for future generations.

Through technology and services that span key areas of digital business, Connected Conservation is proactive in that it tracks the movement of people entering and exiting selected game reserves in Africa, which helps to prevent poaching before it occurs.

Vulnerable animals can then roam undisturbed. The solution includes digital infrastructure, hybrid cloud, digital workplace, and cybersecurity.

In 2018, we're growing, scaling, and expanding Connected Conservation to other parts of Africa, including Zambia, Kenya, and Mozambique, to protect the elephant, as well as the rhino.

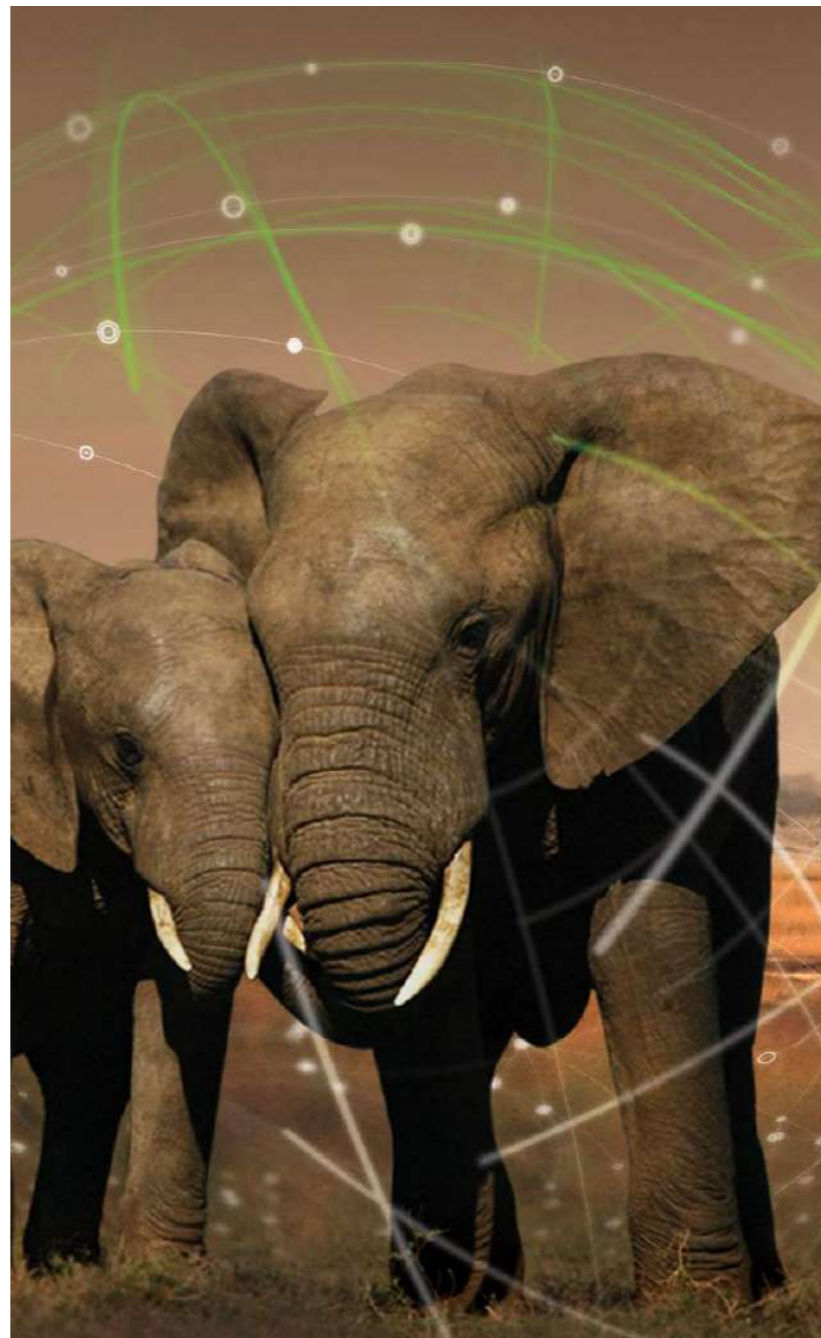
The expansion follows the successful pilot solution rolled out in South Africa, which saw poaching reduced in a private reserve by 96% since being deployed in late 2015.

We're adapting the technology to each new reserve according to the environment and weather. Our vision is to continue to apply the solution to protect even more endangered animals in more geographies with the support of our partners.



**'Our vision is to eradicate all forms of poaching globally through continued innovation in technology, expanding the solution in Africa into the Kruger National Park, and other countries in Africa to protect more species in more countries.'**

Bruce Watson – Group Executive, Cisco Alliance and Connected Conservation sponsor



# Carbon footprint

*Four years ago, we set ourselves a five-year environmental ambition to use technology to reduce 1.8 million tons more carbon for our clients than we produce ourselves, while also preventing 4,000 tons of electronic waste from going to landfill.*

We believe that, by doing this, we can reduce pollution, conserve natural resources, and potentially save up to USD 2 billion for our clients.

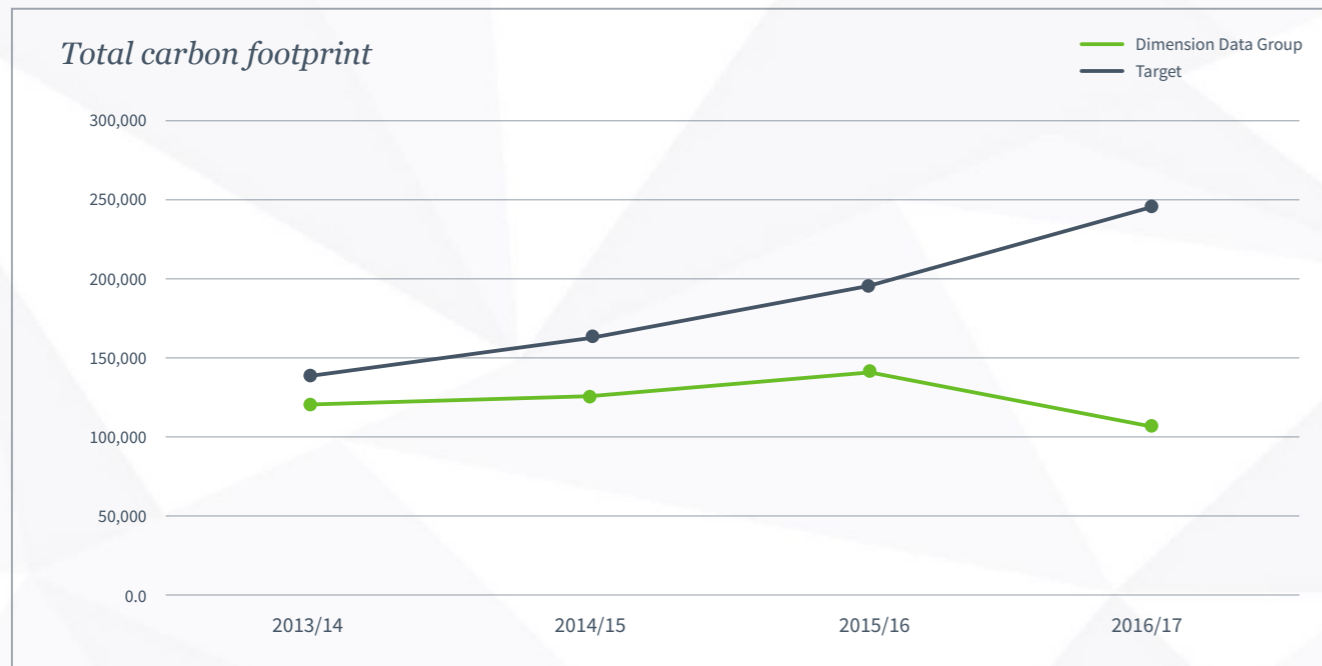
To achieve this ambition, we help our clients to reduce their carbon emissions, limit our own carbon emissions, and manage the electronic waste generated by ourselves and our clients.



## Monitoring our carbon footprint

While we aim for rapid business growth, it's essential that our carbon footprint does not increase at the same rate. Our carbon output is largely the result of our services operations, the energy consumed within our cloud business, and from the data centres we host for our clients in Africa.

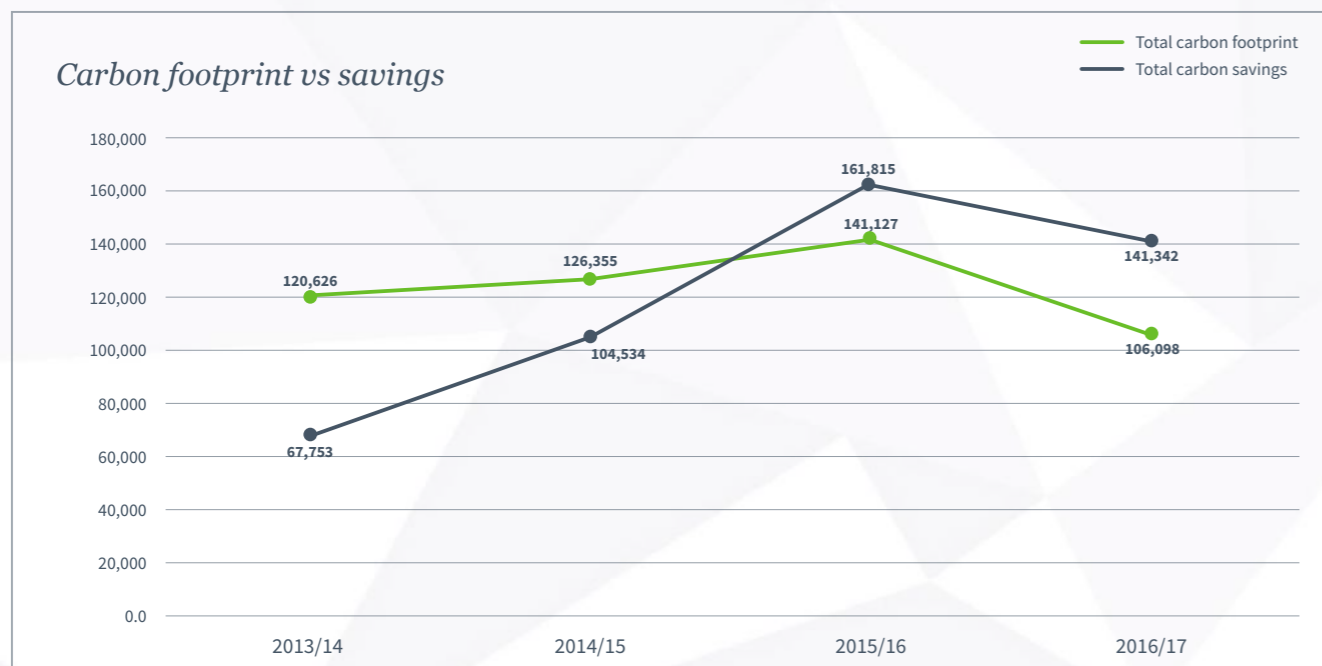
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## Target Total carbon footprint versus target

**We've reduced our carbon footprint by 67% against our target**

In 2017 we set ourselves a target of keeping our carbon output under 245,123 tons. We've over-achieved on this target with emissions of only 106,099 tons.



## Carbon footprint versus client carbon savings

**We're saving our clients more carbon than we produce**

Our carbon footprint versus carbon savings figures compares our own carbon emissions to the carbon that we've saved clients who utilise our systems, such as Managed Services for Visual Communications and cloud. In 2017 we remained carbon neutral by saving our clients more carbon than we produce.



# Helping our clients achieve their environmental targets

*Collaboration technology is one of the key drivers in creating a sustainable organisation.*

We worked with global FMCG giant, Unilever, to help them deliver on their goal of creating a sustainable organisation and reducing the carbon footprint of their IT and business operations.

Unilever are one of the world's largest corporate users of video services, with a business goal to deliver any-to-any collaboration across their global work teams.

During 2017 we secured a USD 50 million, five-year contract, to build Unilever's Videoconferencing-as-a-Service, helping them boost global collaboration, while achieving sustainability goals.

In addition, the contract includes the creation of three core infrastructure sites that will be hosted in NTT data centres throughout the Americas, Europe, and Asia, and which are all supplied with a dedicated video network, provided by NTT.

There'll be a full usage and adoption programme spread across the five-year contract, delivered as a managed service by the MSVC team.



## Ecovadis

*In 2017 we were certified in the top 5% of organisations globally by procurement rating organisation, Ecovadis.*

Ecovadis offers a collaborative platform providing supplier sustainability ratings for global supply chains. The organisation was founded with the belief that global businesses can make a huge positive impact on improving environmental and social practices globally, through their supply chains.

This Gold rating assures our partners and clients that we're committed to sustainable procurement. This helps us reduce risks, and drive performance and innovation in our supply chain.

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