

Multicloud as a Service

Multicloud Application Monitoring

Get full visibility of and insight into the performance and availability of business-critical applications

Customer experience is the new competitive battleground. A robust application monitoring strategy is essential to deliver flawless digital experiences. Our observability service delivers the application and infrastructure visibility, insights and actions that you need for successful business outcomes.

Modern application architectures, distributed cloud infrastructures and hybrid work have added complexity to an already complicated IT environment.

IT teams are managing different technologies spread across on-premises and cloud environments, which makes it difficult to proactively monitor and identify application and network issues before they impact users – and the business.

Multicloud Application Monitoring overcomes those challenges by providing a comprehensive view of the performance of business-critical applications in real time.

Multicloud Application Monitoring

Service-oriented architectures, agile development processes and DevOps are increasing the rate at which applications are rolled out and changed. They're also contributing to application sprawl and complexity.

At the same time, virtualization and multicloud are increasing the complexity of application infrastructure.

Traditional monitoring tools and platforms are fragmented and work in isolation, resulting in overdesign and additional spend. Multicloud Application Monitoring is an observability-as-a-service offering that helps you overcome these challenges.

Using leading technologies, we monitor the user experience of every cloud, software-as-a-service (SaaS) and mobile application in your multicloud ecosystem.

Detect, understand and resolve to enhance operational efficiencies

Our platform delivers complete visibility of your application ecosystem, from the user experience at the front end to the supporting infrastructure.

Our observability service helps to improve operational efficiencies by detecting and diagnosing application performance issues faster, which improves your mean time to repair (MTTR).

The service delivers proactive, actionable insights correlated from the entire multicloud application ecosystem. You also have access to a team of observability engineers and consultants with domain expertise providing advice and technical support for operating and optimizing the observability platform.

With Multicloud Application Monitoring, you'll have full visibility of the reliability and performance of business-critical applications, processes and functionality

throughout the planning, enhancement, optimization and growth phases of each application.

With real-time performance insight into the behavior of your applications, you can prioritize what's most important to your business and take action in real time.

Key features and capabilities

Multicloud Application Monitoring's comprehensive capabilities include:

- Platform checks and upgrades
- Application instrumentation
- Customizable monitoring dashboards
- Intelligent alerts and customizable reports
- Real-time visibility and action across enterprise and cloud networks
- Infrastructure and application monitoring from a single, customizable dashboard
- 24x7 technical support
- Fault isolation and acceleration

You'll also get customized alerts when problems occur so you can quickly identify the root cause and restore

Powered by Cisco, Dimension Data and NTT delivers application monitoring and visibility that empowers you to observe all cloud-based environments.

application performance to the levels your customers and employees expect.

Key benefits

Multicloud Application Monitoring provides the following benefits:

- Real-time visibility of all available application data
- Observability across your entire business-critical application ecosystem
- Proactive identification of the root causes of application issues
- Impact analysis on network when adding new sites, applications or remote workers
- Detect and mitigate issues faster, reducing MTTR and increasing customer satisfaction
- Eliminate the need for debugging in a production environment

- Proactive resolution of critical user issues
- Monitor hybrid and multicloud connectivity performance of third party APIs

You can't manage what you can't see. Multicloud Application Monitoring helps to mitigate risk by isolating and remediating application issues fast.



To get started

Contact your Client Manager today or visit dimensiondata.com for more information. [Visit our website.](https://dimensiondata.com)

Why Dimension Data and NTT



Visibility

Full-stack management and full lifecycle engagement



Expertise

Certified engineers and consultants for expert application management



Automation

Integrated automation for rapid remediation and workload optimization



Return on investment

Reduce cloud spend with rapid return on investment