

Dimension Data – Modern Slavery

Introduction by Jason Goodall, *Dimension Data Chief Executive Officer*

Dimension Data maintains a long-standing commitment to respecting human rights, including the elimination of slavery and human trafficking in its supply chains and business operations. We welcome the transparency that the Modern Slavery Act encourages.

We seek to have the right policies, processes and procedures in place. Further, and, as importantly, we seek to foster an environment where respect for the individual and their rights is a core value. We encourage any individual who has concerns about unethical behaviour in any part of our business or operations to speak up and to do so without fear of retaliation.

I am proud of who we are at Dimension Data, the ethical values we share and the human rights commitments we seek to uphold in our business. It is in this context that we are publishing our annual statement of slavery and human trafficking for financial year 2019, made in compliance with section 54 of the Modern Slavery Act 2015, in which we explain how slavery and human trafficking can affect our business and the steps we are taking in the fight against it.

Jason Goodall

Chief Executive Officer – Dimension Data Holdings plc



Dimension Data's Modern Slavery Statement (April 2019 – April 2020)

This statement is published by Dimension Data in accordance with section 54 of the Modern Slavery Act 2015. This statement sets out the actions that Dimension Data has taken to ensure that slavery and human trafficking are not taking place in our business operations or in our supply chains.

Our business

Dimension Data is a USD 8 billion global systems integrator and managed services provider that designs, manages, and optimises today's evolving technology environments to enable its clients to leverage data in a digital age.

Founded in 1983, and headquartered in Johannesburg, we are a proud member of the NTT Group, one of the world's leading information communication technology (ICT) companies, comprising a group of global technology companies.

Employing over 28,000 employees across 47 countries on five continents, we invest heavily in innovation to bring together the world's best technologies, from consulting, technical and support services to a fully managed service, to our global client base.

Our Supply Chains

We collaborate with the industry's most trusted strategic alliance partners to provide access to the latest technologies and premium technical support. This allows us to provide specialist technology infrastructure solutions. Our supply chains include providers and resellers of voice and data networks, a broad range of ICT products and services, including hosting.

Our Policy on slavery and human trafficking

Dimension Data is committed to ensuring that there is no modern slavery or human trafficking in our supply chains or in any part of our business. Our Modern Slavery and Human Trafficking Policy reflect our commitment to acting ethically and with integrity in all our business relationships and to implementing and enforcing effective systems and controls to ensure slavery and human trafficking is not taking place anywhere in our supply chains.

Dimension Data have also developed a set of compliance rules to strengthen corporate ethics and these can be found within our Code of Business Ethics. Based on the rules, we have engaged in various measures to establish corporate ethics, including developing and organisational structure for compliance promotion, implementation of corporate ethics education for employees, and establishment of a corporate ethics help line.

Our due diligence processes for Modern Slavery and Human trafficking

Organisational and management structure

We have established the compliance committee that are responsible for raising awareness of human rights and corporate ethics, that enables us to deal appropriately with reported issues on forced labour and human trafficking.

Training to raise awareness of human rights and compliance

We implemented various annual training programs regarding human rights and compliance to raise awareness and educate our employees.

Plans to strengthen our approach in the future

We will conduct a human rights impact assessment to identify potential human rights risks and impacts in our business and supply chains, and aim to take appropriate steps to ensure that there is no slave labour or human trafficking in our business and supply chain.

We will strengthen the collaboration with our suppliers to deal with any issues in our supply chain.