

Cloud Services for SAP



The deployment or upgrading of SAP enterprise applications can be complex. SAP applications demand high availability, strict production guidelines, and bandwidth with low latency. To achieve this and manage costs requires high utilisation rates while still providing critical scalability. Integration with enterprise security and networking is another hurdle to overcome. Mitigating risk with these potentially conflicting requirements demands careful planning and skilled SAP resources. So how do organisations manage risk and cost while meeting the business demands for rapid time-to-value of SAP deployments and upgrades?

The solution: fit-for-purpose SAP cloud services

Our flexible Cloud Services for SAP accelerate implementation, control costs, optimise deployments, and minimise risk while delivering full scalability. Dimension Data combines fit-for-purpose SAP HANA® certified public, private, and hybrid clouds

with skilled and certified resources for SAP application services. Our Cloud Services for SAP combined with our SAP professional and support services provide a portfolio of services, including database management, BASIS support, application management services, and implementation. We also offer scalable infrastructure and staffing.

SAP production applications demand a secure, resilient, highly available infrastructure supported by full disaster recovery and backed by service-level guarantees. Dimension Data's production-certified, Cloud Services for SAP deliver all of these requirements.

How Dimension Data solves the problem

Dimension Data delivers Cloud Services for SAP across a worldwide footprint of cloud data centres. You can choose Dimension Data's private, public, or hybrid cloud deployments combined with managed hosting to support your entire SAP application portfolio. All of our solutions are fit for purpose and ready to deliver a resilient, highly available infrastructure tailored to meet your needs.

Multiple deployment models

You can choose to use Dimension Data's Private Cloud on your premises or in our data centre to support production landscapes in a dedicated client environment. Our shared resource, public cloud options offer a lower-cost, consumption-based alternative for development and test environments, and for applications that don't require complete physical segregation of compute and storage resources. We can also support SAP HANA deployments in bare metal environments and integrate bare metal HANA deployments with our public and private cloud offerings.

SAP certified

We are certified as a SAP cloud and hosting provider, and our production cloud deployment options are based on SAP's HANA tailored datacenter integration (TDI) architectural model. Using our HANA TDI-based services, you can bring your licences and applications to our cloud and be assured that you'll continue to have uninterrupted SAP support for your SAP applications.

Extending your SAP environment into the cloud

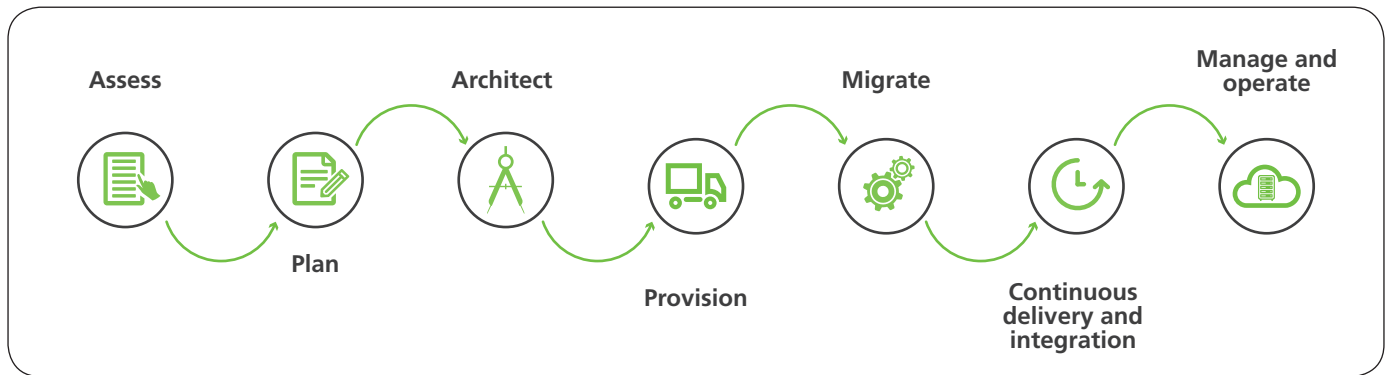
Our service includes full backup and disaster recovery with in-country or in-region options to meet data privacy requirements. High-performance storage can be deployed which enables maximum performance and flexibility while reducing costs. And, we can integrate your enterprise network and security framework with your cloud environment,

and provide advanced networking options between private and public cloud, within and across geographic regions.

Dimension Data is a leading, global, managed security service provider. Our multilayered security best practices and Security Operations Centres are utilised in our fully managed SAP service to proactively monitor and protect your SAP environment around the clock.

Whether you're planning your next implementation of SAP, adding new modules, adding capacity, or transitioning from a self-managed to a managed service model, we can support you every step of the way. Dimension Data Cloud Surround provides a complete portfolio of service delivery platforms, and SAP application and workload-driven enablers.

Supporting your SAP portfolio every step of the way



Benefits of our Cloud Services for SAP

- **end-to-end SAP support** with SAP-certified resources
- **flexible pricing options** with fixed or consumption-based models for shared, dedicated, or private cloud environments
- **hybrid cloud** with simplified control and interoperability between environments for maximum flexibility
- consistent, **worldwide delivery across five continents** with local services in many countries
- up to **99.999% uptime** for infrastructure and an application availability SLA of 99.5% for SAP HANA production systems
- SAP certified in **SAP HANA Operations Services** and SAP Certified in **SAP HANA Enterprise Cloud**
- **SAP HEC Premium Partner** and **supplier**
- **recognised worldwide** networking and security expertise

SAP® Certified
in Hosting Services

SAP® Certified
in SAP HANA® Operations Services

SAP® Certified
in Cloud Services

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