As the trends and the challenges of modern business continue to intensify, the spotlight falls on the data centre: is it an asset to your organisation, or an obstacle?

The next-generation data centre will function as a business response centre that’s able to meet the growing demand for applications and ever-increasing volumes of data. These requirements will affect all aspects of your data centre infrastructure, from storage and servers to networking and security.

However, complex infrastructure and multiple vendors can make managing your data centre environment a challenge. This can lead to escalating costs due to inefficiencies and wastage. You may be paying for storage space you’re not using, but have invested in ‘just in case’. Or struggling with an ageing server infrastructure that’s preventing you from running new applications.

It’s also costly to invest in the skills needed to keep up with the rapid pace of change to technology and systems.

The next-generation data centre will function as a **business response** centre that’s able to meet the **growing demand**.
Preparing for the next-generation data centre

Dimension Data offers a range of services to help you optimise the performance of your data centre – and the availability of your organisation’s applications and data. We’re able to consult, execute, manage, and outsource across the entire data centre environment: networking, infrastructure, cloud, and security.

With our Managed Services for Data Centres, you retain architectural and strategic control of your data centre infrastructure, while we take a proactive approach to the operational management of your servers and storage.

We ensure that your environment is reliable and scalable, enhancing your organisation’s information availability and data performance. We manage your data centre infrastructure across the network, server, and storage for on-premise and cloud environments.

While we’re taking responsibility for the day-to-day management of your data centre, you can focus on strategic projects that add value to the business.

Our suite of managed services comprises:

Managed Service for Servers

Managed Service for Servers is the operational management of servers in a data centre infrastructure. This includes the management of physical servers, converged infrastructure, operating system and virtualisation hypervisors.

Managed Service for Storage

Managed Service for Storage is the operational management of the storage area network and network attached storage technologies. Ensuring reliable and scalable storage infrastructures, which enhances information availability and performance.

You can choose the management package that suits your organisation best:

We offer three different packages for Managed Service for Storage: Insite Essentials, Advanced, and Premier. Each includes a set of ITIL-aligned service elements, so you can select the appropriate package for your needs.

- **Insite Essentials:**
  
  We offer 24/7/365 monitoring of, and reporting for, your data centre infrastructure through our Global Service Centres.
  
  You keep your in-house support team, but don’t need to implement and manage an in-house management toolset.

- **Advanced:**
  
  We monitor, report and manage your data centre storage infrastructure, providing complementary support for your in-house support team through our Global Service Centres.

- **Premier:**
  
  You outsource the management of your data centre storage infrastructure to us. We provide the entire set of ITIL service elements needed to meet your required service levels.

Why Dimension Data?

- We have more than 20 years’ experience in designing, implementing, supporting, and managing data centres across 58 countries.
- We have the capability and expertise to manage on-premise, cloud-based, and hybrid data centre infrastructures.
- We have global reach in delivering and supporting the next-generation data centre.