

Media Release

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**INSURANCE GIANT PICKS DIMENSION DATA
TO HELP MEET NEW GOVERNMENT REGULATIONS IN INDONESIA**

Added improvements in strategic go-to-market executions and overall digital insurance experience

Singapore – 24 May 2018 – [Dimension Data](#), a USD 8 billion global technology integrator and managed services provider, today announced that it has been appointed by the region's leader in life insurance to meet new government regulations in Indonesia. The regulation mandates all companies operating in Indonesia to locate their data centres and disaster recovery centres onshore.

The insurance group was looking to future-proof its data centre, comply with government regulations and save costs. Dimension Data will help the client meet Indonesia's regulatory mandate, drive strategic business improvements in its go-to-market executions and enhance its digital insurance experience for both external and internal users.

The three-year project will enable the client to plan, design and build their new data centre and disaster recovery centre as part of their new IT infrastructure. The proposed solution will meet all standard requirements of a Tier-3 data centre and allow the client to realise its vision of a next-generation data centre resulting in a robust IT infrastructure with the ability to support sophisticated insurance applications, improved security posture and better access to data and applications by up to 55 per cent. The insurance giant is also expecting better customer satisfaction index from the improvements in this project.

"The client was looking to engage an experienced and reliable ICT solutions service provider who could help with its data centre move, co-location as well as data and application hosting within Indonesia. They wanted a partner that can execute all of the above smoothly with minimal disruptions to their day-to-day IT services and resources. We have proven our worth with a solid track record in helping clients adhere to the constantly evolving regulations locally," said Hendra Lesmana, Country General Manager, Dimension Data Indonesia.

"Our full-scale data centre solutions and services will help the client meet these new regulations, accelerate their go-to-market approach, improve the overall digital insurance experience and help improve customer satisfaction," he added.

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About Dimension Data

Founded in 1983, Dimension Data is a USD 8 billion global leader in designing, optimising, and managing today's evolving technology environments. This enables its clients to leverage data in a digital age, turn it into information, and extract insights.

Headquartered in Johannesburg, Dimension Data employs 28,000 people across 47 countries. The company brings together the world's best technology provided by market leaders and niche innovators with the service support that clients need for their businesses – from consulting, technical, and support services to a fully-managed service.

In Asia Pacific, we operate in 35 offices across 13 countries. We help clients enable technology, operate their IT infrastructures and transform technology solutions that deliver value. It combines an expertise in digital infrastructure, cybersecurity, customer experience (CX), and digital workplace, with advanced skills in IT outsourcing, IT-as-a-Service, Systems integration services and training.

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