Accelerate digital transformation with a now-to-future IT operations strategy

Businesses must operate in two modes at once

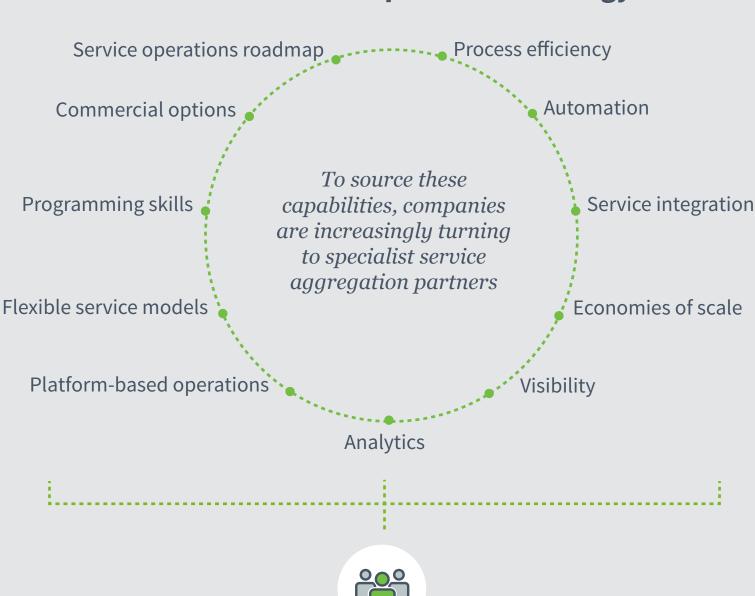
- Support the existing business
- Create the future digital business

IT support services require a corresponding transformation

- Operate existing physical infrastructure as efficiently as possible
- Acquire the capabilities to operate the programmable infrastructure which the future digital business will run on

We call this a now-to-future IT operations strategy

The capabilities essential for a successful now-to-future IT operations strategy



When choosing a service partner for the future look for one who...



Is investing in next-generation capabilities



Has a strong ecosystem of partners



Owns their own low-cost cloud platform



Has built a service aggregation platform



Has an API-based service integration capability



Is committed to being a leader in IT operations



Has financial strength and stability



Is good at managing skills and talent



Offers global presence and consistency



Automates extensively, but with a human touch

The logical next step

Benchmark your current capabilities

Do the online IT operations maturity assessment

Learn how to evolve your IT operations strategy

Read the full article