

Reaching the workplace of tomorrow *in a single step*

In a single comprehensive, award-winning project, Asia Commercial Bank (ACB), Vietnam's largest bank, has given itself the means *to manage the future*. Its new digital, social media, mobile, and cloud-readiness capabilities have also *consolidated its leadership position*.

Before

Multiple, disparate communications and collaboration systems

In other words, no:

- Integration
- Real-time communications
- Collaboration
- Means to deploy digital products and services
- Scale
- Ability to improve internal productivity
- Innovation

Desired Outcomes

Leadership of Vietnam's banking community as a result of:



Local and global compliance coupled with cloud readiness



Hybrid cloud solution to take advantage of recently refreshed data centre



New productivity and mobile solution for users

Strategy

Find one solution to resolve all the issues – *and future proof the bank.*

After

The full Microsoft Unified Communications and Collaboration suite implemented across the board, on premise but cloud ready

So, ACB now has...

A hybrid,

fully compliant workplace of the future

9 000 users

with single sign-on

Real-time

communication embracing mobile and social media*

High

scalability

Server uptime

increased from 95% to 99.9%

Digital

innovation capabilities

*Immediately post go-live: 20% of staff using a social media platform; 50% using mobile access for Lync and mail

Resulting in



Measurable reduction in response time for approvals on products and services



Improved security of access to data



Improved customer experience

In other words ... *the future*

Accolade

Best Cloud-based project in Vietnam for 2016
– 10th Asian Banker Technology Innovation Awards Programme

[➤ Read the full ACB Case study](#)